



Denali KidCare/Medicaid HealthCheck News

Protect Against COVID-19

A safe and effective vaccine to protect against COVID-19 is now available. The COVID-19 vaccine is free of charge to all Medicaid beneficiaries and local transportation may also be available if you need assistance getting to your appointment. Contact your primary healthcare provider or visit <https://dhss.alaska.gov/dph/Epi/id/Pages/COVID-19/vaccineappointments.aspx> to make an appointment today.

Immunizations Save Lives

Protect your child at all ages. Diseases like measles, polio, and whooping cough (pertussis) still exist. Immunizations protect children and adults from these and other serious but preventable diseases. Ask your health care provider at every checkup to make sure that all immunizations are up-to-date. Go to <https://www.cdc.gov/vaccines/parents/downloads/parent-ver-sch-0-6yrs.pdf> to view the Immunization Schedule for your child. Visit <https://vaccinateyourfamily.org/> for fun tools and resources about immunizations. For more information call the Alaska Immunization Helpline at 1-907-269-8088 or toll free 1-888-430-4321.



Alaska Medicaid has a New Member Portal

Alaska Medicaid has a new Member Portal! You can now review Medicaid services billed on your behalf, verify your co-payment amounts, and tell us about your visit. Register to access the member portal at <https://member.medicaidalaska.com/>

The Division of Public Assistance Offices have moved!

The Division of Public Assistance offices located at 400 Gambell Street, 3601 C Street, and 1251 Muldoon Road merged into one location at the University Center Mall in Anchorage in March 2021. For further information please see <https://dhss.alaska.gov/dpa/Pages/contacts.aspx>

Anchorage Bus Pass Program!

Alaska Medicaid is pleased to announce the availability of People Mover mTicket bus passes. Daily, weekly, or monthly bus passes, depending on the number of scheduled medical appointments, can be delivered directly to your smart phone or mailed to you if you do not have a smart phone. As long as the mTicket or paper bus pass is used to attend your child's medical appointment you may also use it for other transportation needs on the date(s) it is valid. Please contact the Well-Child Transportation program at 1-907-269-4575 for more information. A minimum of one business day advance notice is required to facilitate transportation requests. Business hours are Monday through Friday, 8:00 am to 4:00 pm.

Well-Child Checkups

Denali KidCare/Medicaid pays for your baby's well-child checkups. It is important for your baby to see a health care provider when he or she is sick, but it is just as important for them to go when they are feeling fine. A well-child checkup for your baby helps to detect any problems early and keeps them up-to-date on their immunizations. Regular checkups will also ensure your baby has a healthcare provider who knows them well.

What happens during a well-child checkup?

- You can ask any questions you may have
- Head to toe exam
- A Developmental Screening to detect whether your baby is learning and growing appropriately
- Receive important childhood immunizations
- Discuss nutrition
- Assess your child's behaviors and emotions
- Vision and hearing screening
- Referrals to a specialist if needed
- Learn what to expect as your baby grows

When should your child have a well-child checkup?

The American Academy of Pediatrics recommends all infants receive a well-child checkup at:

- 3-5 Days Old
- 1 Month
- 2 Months
- 4 Months
- 6 Months
- 9 Months
- 12 Months
- 18 Months
- 15 Months
- 24 Months

Family Nutrition

WIC, the Women, Infants and Children program is a nutrition program that helps pregnant women, new mothers and young children eat well, learn about good nutrition and stay healthy.

If you are a father, mother, grandparent, foster parent or other legal guardian of a child under 5 you may be eligible for nutrition benefits through WIC.

Call to make an appointment. At your appointment, WIC staff will check to see if you and your family qualify. If you live in a community without a WIC office, you can apply through your village health clinic or Public Health Nurse. To locate a WIC office near you visit this website: <https://dhss.alaska.gov/dpa/pages/nutri/wic/default.aspx>.

Eye Care Coverage

Denali KidCare/Medicaid covers eye exams and eye glasses. Important things to know about your coverage:

- One company makes all of the eyeglasses that Denali KidCare/Medicaid buys. The same eye doctor that gives you a prescription can order your glasses
- Denali KidCare/Medicaid covers only certain frames. Popular styles are available for boys and girls of all ages. Scratch-resistant coating on plastic lenses is included for anyone under the age of 21
- If you want different frames or a feature that is not covered, you will need to pay the entire cost of the glasses yourself. The amount that Denali KidCare would have paid can't be applied to the cost of other glasses
- Denali KidCare/Medicaid does not usually pay for contact lenses
- Denali KidCare/Medicaid does not pay for progressive lenses
- If your child has special vision care needs or breaks a pair of glasses, your eye doctor will work with Denali KidCare/Medicaid to get more services approved.

Autism Services

Beginning July 1, 2018, more children may be eligible for autism services through Medicaid, including, in some circumstances, working with a Board-Certified Behavior Analyst (BCBA). BCBAs provide promising treatments for children with autism including Applied Behavior Analysis.

Early treatment while a child is young is important. Finding problems as soon as possible and providing preventative health care can often help problems from becoming more difficult. Your health care provider can refer your child to autism services after a well-child check. At well-child checks, your health care provider will screen your child for health, developmental, and behavioral concerns which could include concerns related to autism. If your health care provider finds problems at a well-child check, then your child should receive services to help address those problems. While your child is covered by Medicaid, these services are free until your child turns 18; a small co-payment may be required from 18-20.

For more information and resources on autism please see the Division of Public Health's Autism web page at <https://dhss.alaska.gov/dph/wcfh/Pages/autism/default.aspx>.

Alaska Infant Learning Program

The early years of a child's life are the most important. From ages birth to 3, rapid learning and brain development takes place. Alaska's Early Intervention/Infant Learning Program (EI/ILP) is a program that provides specialized services for children who have developmental delays and/or disabilities. The services are for children birth to 3 years of age. Services offered through the Infant Learning program are developmental screening and evaluation, hearing and vision screening, family service coordination, early education services, support or play groups and social services, and developmental services. For additional information call 1-877-477-3659.

Local Transportation Assistance

Denali KidCare/Medicaid offers bus passes, mileage reimbursement or taxi rides to and from medical or dental appointments. This assistance is available to children under 21 or pregnant women who are currently eligible for Denali KidCare/Medicaid. Remember, Denali KidCare/Medicaid will approve the least expensive method of travel available in your community. For travel within the Anchorage area contact the Well Child Transportation program by phone at 1-907-269-4575, toll free at 1-888-276-0606, or by e-mail at hcs.wellchildtrans@alaska.gov. For travel outside the Anchorage, Mat-Su, and Kenai Peninsula areas contact your local Public Health Center. You can find information about your local Public Health Center at <https://dhss.alaska.gov/dph/Nursing/Pages/locations.aspx>. A minimum of one business day advance notice is required to facilitate transportation requests. Business hours are Monday through Friday, 8:00 am to 4:00 pm.

Smiles for Life

Tooth decay is one of the most common diseases seen in children today. Cavities in teeth can cause pain and prevent children from being able to eat, speak, sleep and learn properly. Denali KidCare/Medicaid recommends that all children receive fluoride varnish to prevent new cavities and help stop cavities that may have already started.

Fluoride varnish is a protective medication that is painted on teeth to prevent cavities. It works very well for young children because it is quick and easy to apply, does not have a bad taste, and it is not painful. Contact your dentist, health aide or other health care provider to see if this service is right for your child.

Useful Contacts:

Recipient Helpline Information about Denali KidCare/Medicaid billing, help in finding a provider and coverage questions	800-780-9972	memberhelp@conduent.com
Denali KidCare Program Applications & enrollment questions	907-269-6529 888-318-8890	http://dhss.alaska.gov/dpa/Pages/dkc/default.aspx
Well-Child Travel Program Local transportation assistance	907-269-4575 888-276-0606	hcs.wellchildtrans@alaska.gov
Immunization Hotline	907-269-8088 888-430-4321	https://dhss.alaska.gov/dph/nursing/Pages/Services-Resource-Pages/Immunizations.aspx
Medical Emergent Need Helpline	844-231-7880	hss.dpa.offices@alaska.gov
Pregnant Woman Helpline	844-864-2229	hss.dpa.offices@alaska.gov