



June 29, 2022

## Don't risk a gap in your Medicaid coverage. Make sure the division has your updated contact information.

Dear Medicaid recipient,

As the State and country are preparing for the end of the COVID-19 Public Health Emergency, we want to make sure you are ready. The end of the Public Health Emergency will mean some changes to how your active case is managed. Although no one knows yet when the Public Health Emergency will end, we want you to be aware of these upcoming changes so you can be prepared and prevent any disruption of benefits.

During the Public Health Emergency, the Division of Public Assistance maintained your coverage in most circumstances, even if there were changes that effected your Medicaid eligibility. When the federal Public Health Emergency ends, the Division of Public Assistance will resume traditional Medicaid case processing and restart eligibility renewals.

When your case is due for renewal, we will mail you a notice letting you know if you need to complete a renewal form to see if you still qualify for Medicaid. If you get a renewal form, fill it out and return it to us right away. This may help you avoid a gap in your coverage.

To help streamline the process and prevent a disruption in benefits, please review the following to prepare for your renewal of benefits:

1. Update your contact information – Make sure the division has your current mailing address, phone number, email, or other contact information.
2. Check your mail – the division will mail you a letter about your Medicaid or CHIP coverage. This letter will also let you know if you need to complete a renewal form to see if you still qualify for Medicaid or CHIP.
3. Complete your renewal form (if you get one) – Fill out the form and return it to the division right away to help avoid a gap in your Medicaid coverage.

If you no longer qualify for Medicaid, you may be able to get health coverage through the Health Insurance Marketplace®. Marketplace plans are:

- Affordable. 4 out of 5 enrollees can find plans that cost less than \$10 a month.
- Comprehensive. All plans cover things like prescription drugs, doctor visits, urgent care, hospital visits, and more.

Losing Medicaid coverage is a Qualifying Life Event (QLE), which allows you to enroll in a Marketplace plan outside of the Open Enrollment Period. Visit [HealthCare.gov](https://www.healthcare.gov) or call the Marketplace Call Center at 1-800-318-2596 (TTY: 1-855-889-4325) to get details about Marketplace coverage.

In July you can access your health information through an application of your choice. Click <https://docs.oneupdocs.com/alaska-public/> to learn more.

You will have the ability to pick up and drop off forms and documents related to your case to any of our offices. A list of our local offices is available at: <https://health.alaska.gov/dpa/Pages/default.aspx>. We also recommend calling our Virtual Contact Center at 800-478-7778 where you can conduct any business with the Division, including completing reporting changes to your contact information, interviews and providing case specific information.

We will work with you through this transition to ensure your case is worked correctly and you receive the benefits for which you are eligible.

Sincerely,



Shawnda O'Brien  
Director

Language interpretation services provided at no cost. Accommodation available upon request for people with disabilities. TDD: Alaska Relay, 711.