

Spend \$20 or more of SNAP benefits on produce, and get \$20 off your next fruit and vegetable purchase with receipt tape coupon.

Any variety of fresh fruits and vegetables. Frozen foods must contain no added fats, sugars or salt.



Safeway and Carrs SNAP Produce Match Frequently Asked Questions

Who can participate?

Shoppers who use the Supplemental Nutrition Assistance Program (SNAP)/EBT benefits qualify for SNAP Produce Match coupons.

Where is SNAP Produce Match offered?

Shoppers can earn SNAP Produce Match coupons at Safeway and Carrs stores in AK.

Do I need to have a Safeway Loyalty Card in order to receive a SNAP Produce Match coupon?

Yes, you must have a Safeway loyalty account to participate. If you do not have one, please visit the Customer Service counter at any store to enroll.

How much is a coupon worth?

This coupon is for \$20 off your next purchase of eligible fruits and vegetables.

What fruits and vegetables are eligible?

All fresh and frozen fruits and vegetables with no added salt, fat, or sugar are eligible for earning and redeeming.

What fruits and vegetables are *not* eligible?

Canned items and fruits and vegetables with added salt, fat, or sugar. For example, chocolate covered strawberries or a vegetable platter with dips do not qualify. Fresh and dried herbs such as cilantro and parsley do not qualify at this time.

Can I use self-checkout to earn or redeem a coupon?

You can earn a coupon at self-checkout, but you are unable to redeem a coupon at self-checkout at this time.

How much can I earn per day/are there limits on how many coupons I can earn?

You can only earn one coupon per transaction. For example, even if you spend \$20 on qualifying fruits and vegetables, you will only get one coupon. However, there are no daily limits on how many coupons you can earn. For example, if you earn a coupon and on the same day but make another purchase or go to another store and spend another \$20 on qualifying fruits and vegetables, you will get another coupon.

Please note: If you use a coupon and your SNAP total for qualifying fruits and vegetables drops below \$20, you will not earn an additional coupon. You must spend at least \$20 in SNAP funds on qualifying items to earn another coupon.

How many coupons can I redeem at one time?

As many as you want! There is no limit on the number of coupons you can redeem in one transaction. For example, if you have 3 coupons (\$20 each), you can redeem \$60 of qualifying fruits and vegetables in one trip.

Can I earn the coupon if I have an active EBT card, but no funds left on the card?

No. To earn a coupon, you must spend at least \$20 on qualifying fruits and vegetables using your SNAP/EBT card.

Do the coupons expire?

Yes, coupons expire two months from the date the coupon is printed. The exact expiration date will be printed on the coupon.

What happens if I lose my coupon?

You must present the cashier with the original printed coupon in order to redeem the offer on the coupon. If you lose the coupon you earned, there is no replacement or refund.

What if a coupon does not print out when I buy at least \$20 worth of qualifying fruits and vegetables with my SNAP/EBT card at a participating grocery store?

First, check your receipt to make sure that you spent at least \$20 in SNAP funds on fresh/frozen fruits and vegetables without added salt, sugar, or fat. Coupons and other discounts might have been used that brought your SNAP purchase below \$20 and, in this case, another coupon is not earned.

If you check your receipt and still believe that a coupon should have printed:

Contact sara.osborne@safeway.com with the following information:

- Name
- Mailing address
- Store location where you made the qualifying purchase
- If shopping at Safeway, your Safeway Club Card number OR phone number associated with the account
- If possible, send a picture of the receipt for the qualifying purchase