



## **CHILD CARE PROGRAM OFFICE**

Division of Public Assistance

Child Care Program Office

3601 C Street, Suite 140

PO Box 241809, Anchorage, AK 99524-1809

### **CHILD CARE CONSUMER STATEMENT**

#### **Finding a Child Care Provider**

If you need assistance finding a child care provider, or want information about what to look for in a quality child care program, contact the Child Care Resource and Referral Network, thread at:

[www.threadalaska.org](http://www.threadalaska.org)

#### **Child Care Provider Compliance Information**

Additional information is available specific to your selected child care provider regarding the health and safety requirements they've met, licensing or regulatory requirements met, the date the provider was last inspected, and any history of violations of the child care licensing and/or child care assistance program regulations on the Child Care Program Office website, through the Alaska: Find a Child Care Provider link at: <https://dpaworks.dhss.alaska.gov/FindProviderVS8/zSearch.aspx>

#### **Child Care Provider Quality Information**

If your child care provider participates in Alaska's voluntary Quality Recognition and Improvement System (QRIS) known as Learn & Grow, information can be viewed at:

[http://threadalaska.org/index.cfm/Early-Educators/Learn-&-Grow-\(Alaska's-QRIS\)](http://threadalaska.org/index.cfm/Early-Educators/Learn-&-Grow-(Alaska's-QRIS))

#### **How to File a Complaint**

To file a complaint against a child care provider located within the Municipality of Anchorage, please email the Municipality of Anchorage at: [hhscccl@muni.org](mailto:hhscccl@muni.org) or contact the main office at 907-343-4758

To file a complaint against a child care provider located outside of the Municipality of Anchorage, please email [CCPO@alaska.gov](mailto:CCPO@alaska.gov) or contact our main office at (907) 269-4500 or toll free at 1 (888) 268-4632.

#### **Child Care Assistance Program Rates**

The *Child Care Assistance Program Rate Schedule* establishes a "state rate" to be paid to the child care provider on the behalf of families determined eligible and participating in the Child Care Assistance Program (CCAP). These rates may be different than the provider's actual charges for child care services, in which case the family is responsible for paying the provider the difference, in addition to the family's established co-payment based on family size and countable gross monthly income. The CCAP state rates are designed to provide families participating in the CCAP, equal access to quality child care programs.