

## **Anchorage Community Forum: Themes and Issues Raised October 29, 2015**

Workforce challenges resulting in long waits for service; expressed concerns about this becoming worse if people on waiver wait list are transferred to State Plan options. (3x and concurrence.)

Lack of appropriate training of in-home workers. (2x with concurrence)

Need to address cost of care (2x), e.g., fraud, inflated costs for durable medical equipment and medications.

Need to work with other community providers, e.g., day care, summer camps, etc. (to enable them to serve persons with disabilities), and transportation providers (to ensure compliance with ADA law.) (2x)

Concern about the frequency of assessments and appeal to reduce these. (1x)

Concern about the manner in which assessments are conducted -- cited unprofessional, unskilled workers. (1x)

Concern about the appeals process; asked if there were “a kinder process” than having to go to court. (1x)

Expressed concern about individuals with behavioral health issues that fall between the cracks of services offered by SDS and DBH. (1x)

Request to consider offering Applied Behavior Analysis (ABA) for all children with Autism (1x).

Forums should be advertised early and through multiple venues; make community forums accessible with a dial in number. (1x, others concurred.)