



MEMORANDUM

To: Care Coordinators of Home and Community Based Waiver services

From: John Lee, Director, Senior and Disabilities Services

A handwritten signature in blue ink, appearing to read "John Lee".

Date: January 18, 2022

RE: **Non-Emergency Medical Transportation (NEMT)**

Senior and Disabilities Services (SDS) would like to offer the following information regarding the scheduling of Non-Emergency Medical Transportation (NEMT) for medical and therapeutic appointments.

NEMT is a Medicaid service which allows for a Medicaid recipient to receive transportation to and from medical and therapeutic appointments. The Department is grateful to Care Coordinators who have assisted Medicaid recipients to make NEMT arrangements in the past.

This memo is to provide clarification that, effective February 14, 2022, requests for NEMT that come from Care Coordinators will no longer be approved in order to place this responsibility with the referring and receiving medical providers.

Please see the attached memo from the Division of Health Care Services which clarifies the responsibility for arranging transportation to and from medical appointments. The memo also is available at this [link](#).

Care coordinators with questions or who would like additional information regarding Alaska Medicaid transportation requests, contact Liz LaRue at liz.larue@alaska.gov.

CC: Renee Gayhart, Director of Health Care Services