

CHILD CARE PROGRAM OFFICE

Division of Public Assistance
Child Care Program Office
3601 C Street, Suite 140
Anchorage, AK 99524-1809

CHILD CARE CONSUMER STATEMENT

Family Resources to find a Child Care Provider

If you need assistance finding a licensed or approved child care provider. Information can be found on the Alaska Child Care Information System (AKCCIS) link at: <https://akccis.com/client/home>

If you want information about what to look for in a quality child care program, contact the Child Care Resource and Referral Network, thread at: www.threadalaska.org

Child Care Provider Compliance Information

Additional information is available specific to your selected child care provider regarding the health and safety requirements they've met, licensing or regulatory requirements met, the date the provider was last inspected, and any history of violations of the child care licensing and/or child care assistance program regulations on the Child Care Program Office website, through the Alaska Child Care Information System (AKCCIS) link at: <https://akccis.com/client/home>

How to File a Complaint

To file a report of concern regarding a child care provider please use the online public complaints website through the Alaska Child Care Information System (AKCCIS) link at: <https://akccis.com/client/public-complaint>

Child Care Provider Quality Information

If your child care provider participates in Alaska's voluntary Quality Recognition and Improvement System (QRIS) known as Learn & Grow, information can be viewed at: [http://threadalaska.org/index.cfm/Early-Educators/Learn-&-Grow-\(Alaska's-QRIS\)](http://threadalaska.org/index.cfm/Early-Educators/Learn-&-Grow-(Alaska's-QRIS))

Child Care Assistance Program Rates

The Child Care Assistance Program Rate Schedule establishes a "state rate" to be paid to the child care provider on the behalf of families determined eligible and participating in the Child Care Assistance Program (CCAP). These rates may be different than the provider's actual charges for child care services, in which case the family is responsible for paying the provider the difference, in addition to the family's established co-payment based on family size and countable gross monthly income. The CCAP state rates are designed to provide families participating in the CCAP, equal access to quality child care programs. The Family Income Contribution Schedule and the Child Care Assistance Program Rate Schedule can be viewed through the Child Care website at: <https://health.alaska.gov/en/topics/child-care/forms-guidance-publications/child-care-forms/> under the "Parents and Families" category.