



put your health in your hands with
Easy Access to Digital Immunization Records

FREQUENTLY ASKED QUESTIONS

What is Docket?

Docket is an optional, free, and secure mobile app and website that helps Alaskans access their immunization records. Founded in 2016, Docket Health, Inc. is a digital health company that partners with the Alaska Department of Health to expand consumer access to personal and family immunization records.

Who can use Docket?

Persons aged 18 years old or older who have received vaccinations in Alaska can access personal immunization records using the Docket app or website. A valid email address is required to create and verify your account. Vaccinations received through the military (Department of Defense) are not available through Docket, at this time.

Do I need to download Docket to access my immunization records?

No, you may access Docket through a web browser at <https://ak.app.dockethealth.com/>.

What if I can't validate my Docket account?

If there is no phone number or email listed to validate your Docket account, or the contact information listed is incorrect, you will be unable to validate your account and view your records. Contact your health care provider or your local Public Health Center for assistance in updating your contact information. Alternatively, you may complete an online [Docket Help Request](#) to update your phone or email address for Docket identity verification.

Can I access Docket through myAlaska?

Yes. If you are already signed into myAlaska, under "Services for Individuals" you will see the option for "Docket - Vaccine Records". Click on it and it will take you to the Docket website. Once there you can select "Log in with your state-issued credentials", which will take you to a page that allows you to select "myAlaska".

I recently got a new vaccine. Will it be available in Docket?

If your new shot was reported to the Alaska Immunization Program, it should be available in Docket within 14 days. Be sure to refresh your record. If it has been longer than 14 days and it isn't appearing in Docket, please contact the facility where you received the vaccination to verify that your new shot was reported to the Alaska Immunization Program.

Can I access my family members' immunization records through Docket?

Yes. You can search both adult and child records that you are authorized to access.

How do I get my vaccination records from outside of Alaska added to my Docket record?

There are various reasons why your complete immunization history might not appear in Docket, including vaccinations received outside of Alaska or through the military. Please contact your health care provider if you believe your records are not up to date.

Which states support Docket?

Docket is currently available for Alaska, Idaho, Minnesota, New Jersey, Utah, and Wyoming residents, with more states announcing participation soon.

How does Docket know which shots I am due for?

Docket assesses your Immunization Status based on the recommendations from the national Advisory Committee on Immunization Practices. Immunization reminder alerts are informed by several factors, please consult with your health care provider before getting a new vaccine. For more information on recommended immunizations, go to cdc.gov/vaccines/schedules/.

Immunization Status	Meaning
DUE	You are due for this vaccination. Contact a health care provider to see about your options for receiving this vaccine.
CURRENT	You are up to date! You will need this vaccination in the future, but you are not yet in the window for receiving it.
RECORD	You have received this vaccination.

How do I know my personal health information is secure if I use Docket?

Docket does not share your data with any third parties. Access is only allowed to someone that has verified they have the legal authority to access a specific immunization record. Only you can export your data outside of Docket as needed. Users have the option to delete their search history or Docket account at any time.

Are there any other ways to access my vaccination records?

Another option is to request a paper vaccination record from your health care provider or from the Alaska Immunization Program: <https://health.alaska.gov/dph/Epi/iz/Documents/Immunization-Record-Request-Form.pdf>.

Still have questions?

Please contact the Alaska Docket Support team by email (docket@alaska.gov) or phone (907) 269-8090 or visit our website vaccinationrecords.alaska.gov.

Additional FAQ from Docket: https://docket.care/Docket_Immunizations_FAQs_Overview.pdf