

DBH eMemo

important news for you

In October of 2022 Alaska's Department of Health, **Division of Health Care Services** announced that it signed a contract with Health Management Systems, Inc. (HMS), a Gainwell Technologies company, to provide Fiscal Agent Services to support the Alaska Medicaid Program.

The service area relevant to our DBH/Optum providers is:

- Provider Enrollment

The transition from Conduent to HMS is currently anticipated to cutover on April 1, 2023. You should experience no difference in how you contact the Alaska Medicaid Fiscal Agent other than a change in logo and email addresses. P.O. Boxes, phone and fax numbers will not change.

For more details see: [New Fiscal Agent Contractor](#)

State staff will be on site at the Conduent and HMS facilities to help facilitate a smooth conversion.