

**Alaska MEDICAL CARE ADVISORY COMMITTEE (MCAC) MEETING
AGENDA**

Tuesday, April 25, 2023

3:30 p.m. – 5:00 p.m.

Meeting connection:

<https://us02web.zoom.us/j/82362047771?pwd=cXNpK0VwWklWRjVZK2pmOHR5R2xIdz09>

Join by phone

833-548-0282

Meeting ID: 823 6204 7771 Passcode: 952092

TIME	ITEM	PRESENTER
3:30 – 3:35 PM	Welcome & Introductions/Roll Call <ul style="list-style-type: none"> • Approval of Minutes December 12, 2022 	Jeannie Monk, MCAC Chair
3:35 – 4:00 PM	Medicaid program updates <ul style="list-style-type: none"> • Redetermination process • Virtual Call Center: Provider and recipient hold times. • Fiscal agent transition • Travel authorizations • Enrollment processing status • Clinical updates • Meet and greet HMS leadership and dental staff • HCB updates 	Deb Etheridge, Director of Public Assistance Renee Gayhart, Director of Health Care Services Dr. Goslin, Medicaid Medical Director, Health Care Services Anthony Newman, Director Seniors and Disabilities Services
4:00 – 4:10 PM	Behavioral Health update <ul style="list-style-type: none"> • 1115 waiver • Optum ASO 	Farina Brown, Director of Behavioral Health
4:10 -4:20 PM	Complex care initiative to address barriers to discharge	TBD-Dana Loutey
4:20 – 4:30 PM	Subcommittee/work group updates: <ul style="list-style-type: none"> • Dental workgroup (attachment) • Genetics testing workgroup • Peds Subspecialty Project for A2P2 • Other workgroups? 	Subcommittee/work group chairs
4:30– 4:40 PM	Public Comment	
4:40- 4:55 PM	Issues/concerns from MCAC members	All members
4:55 - 5:00 PM	Meeting schedule for 2023 Adjourn	All members

Next meeting:

2023 meeting schedule TBD – June, September, December

March 7, 2023

Heidi Hedberg
Commissioner, Alaska Department of Health
3601 C Street, Suite 902
Anchorage, Alaska 99503

Dear Commissioner Hedberg:

The Medical Care Advisory Committee (MCAC) continues to utilize subcommittees and workgroups to utilize professional expertise to make improvement recommendations to Alaska's Medicaid program. The group has 5 recommendations post-dental regulation revision aimed at resolving some of the issues facing patients and providers utilizing Alaska's Medicaid program:

- 1. Modernize service authorizations to allow for fully digital submission.**
 - a. Aim: Eliminate faxes and all the waste associated with them.
- 2. Revise DENTAL SERVICE AUTHORIZATION UPDATE REQUEST form (AK-Dental SA-U04/04/2017) to have 15 additional lines for procedural additions and deletions.**
 - a. Aim: Reduce total number of forms pediatric providers must submit for general anesthesia treatment on new patients.
- 3. Allocate additional resources towards fiscal agent training on Medicaid claims rules.**
 - a. Aim: increase consistency with claims approvals, denials, and requests for additional information.
- 4. Increase patient and provider ability to adjust or remove TPL's. Do not withhold payment if an office bills Medicaid as a secondary insurance, even if Medicaid does not have a primary insurance in the system.**
 - a. Aim: It is difficult for patients and providers to remove TPL's that are no longer. Decrease administrative burden when billing Medicaid as a secondary.
- 5. Reduce call hold times for patient-related questions from Medicaid providers.**
 - a. Aim: Improve customer service and ultimately access to care.

Sincerely,

Dane Lenaker

Dane Lenaker, DMD, MS, MPH
Dental Workgroup Chair for the MCAC

Jeannie Monk

Jeannie Monk, MPH
MCAC Chair

CC: Emily Ricci, Deputy Commissioner, Department of Health