

Department of Health and Social Services

DIVISION OF HEALTH CARE SERVICES Director's Office

4501 Business Park Blvd., Suite 24, Bldg L Anchorage, Alaska 99503-7167 Main: 907.334.2400 Fax: 907.561.1684

Alaska Medicaid and Coronavirus (COVID-19): Information for Medicaid Providers

In response to the national public health emergency associated with the COVID-19 virus, the Alaska Department of Health and Social Services is immediately taking the following steps regarding the Alaska Medicaid program:

- Medication Preparation Effective Wednesday, March 11, 2020; Alaska Medicaid will relax restrictions on early medication refills.
 - 30-day prescriptions will allow a refill when you have 2 weeks of medication on-hand.
 - 90-day prescriptions will allow a refill when you have 3 weeks of medication on-hand.
 - 30-day opioid prescriptions will allow a refill when you have 7 days of medication on-hand.

This allows members an emergency on-hand supply of medication of at least 2 weeks; opioid medications will be permitted an emergency on-hand supply of 7 days. Members should work with their pharmacies to request an early refill. Pharmacies must call the Magellan Clinical Call Center if special circumstances apply. More information is available in the March 5, 2020 *Pharmacy Program Updates – COVID-19 and Early Refills* letter to providers, available on the Alaska Medicaid Health Enterprise <u>Pharmacy page</u> (http://manuals.medicaidalaska.com/docs/pharmacy.htm)

Reminder: Alaska Medicaid allows 90-day fills for medications on the <u>90 Day Generic Prescription</u> <u>Medication List</u>, (http://dhss.alaska.gov/dhcs/Documents/pharmacy/Documents/90-Days-supplymedication-list.pdf), effective May 18, 2014

- ☑ **Testing** Updates will be added as more information becomes available.
- ☑ Vaccinations Updates will be added as more information becomes available.

These changes and additions to Alaska Medicaid benefits are temporary, in direct response to the national public health emergency posed by the COVID-19 virus, and are not permanent Medicaid benefits.

Provider Questions and Concerns?

To monitor the latest information on COVID-19:

- Alaska Department of Health and Social Services, Division of Public Health <u>COVID-19 page</u> (coronavirus.alaska.gov)
- <u>Centers for Disease Control and Prevention</u> (https://www.cdc.gov/coronavirus/2019ncov/index.html)

Additional information, as it becomes available, will be published

- on the Alaska Department of Health and Social Services, Division of Public Health <u>COVID-19 page</u> (coronavirus.alaska.gov)
- on <u>Alaska Medicaid Health Enterprise</u> (https://www.medicaidalaska.com); select the Provider Messages and Announcements tab
- via remittance advice (RA) messages, available by selecting the RA Messages tab on <u>Alaska</u> <u>Medicaid Health Enterprise</u> (https://www.medicaidalaska.com)

Medicaid Member Questions and Concerns?

Please direct those with general questions and concerns regarding the coronavirus to the <u>Alaska</u> <u>Division of Public Health website</u> (coronavirus.alaska.gov) or **2-1-1**.

Alaska Medicaid program staff will continue to monitor events and will make additional changes as necessary.