



THE STATE  
of **ALASKA**  
GOVERNOR MICHAEL J. DUNLEAVY

Department of  
Health and Social Services

SENIOR AND DISABILITIES SERVICES

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RE: PROHIBITION ON BILLING FOR MEDICAL RECORDS PROVIDED TO STATE

April 3, 2019

Dear Medicaid Provider,

The Division of Senior and Disabilities Services (SDS) certifies Care Coordinators to assist Medicaid recipients with new and renewal applications for programs and to help monitor and coordinate their care. It has come to our attention that some providers of Medicaid services are requesting reimbursement from SDS and/or Care Coordinators for providing documents that have been requested by SDS for these purposes.

SDS reminds all Medicaid providers that, in accordance with your Medicaid Provider Agreement and the Alaska Administrative Code at 7 AAC 105.230 and 7 AAC 105.240, you have agreed to cooperate with Medicaid reviews and retain records necessary to fully disclose to SDS the extent of services provided to recipients and to provide the records at no cost to SDS, and by extension, to the Care Coordinator requesting the records on behalf of SDS, within five business days.

Your Alaska Medical Assistance Program Provider Billing Manual contains additional information on your participation and documentation requirements. Please note specifically the sections in your Provider Billing Manual regarding General Program Information, Regulations, Restrictions and the Surveillance and Utilization Review Subsystem.

The specific records requested for the applicant or recipient in question, and the instructions on where to send those records, are provided by the Care Coordinator with this document.

Thank you for your cooperation.

A handwritten signature in black ink, appearing to read "Deb Etheridge".

Deb Etheridge  
Acting Director, Senior and Disabilities Services