Juneau Provider Forum: Themes and Issues Raised January 7, 2016

1-Service Providers for Persons with Intellectual/Developmental Disabilities

Concern expressed about the "General Relief population" and the need for more services for this population (60-70% of that population has SMI.) (3x)

Confusion around the current waitlist for (c) and the fact that individuals on the (k) list will not have a waitlist. (2x)

Need to clarify terms moving forward – care coordination, case management, care management since different disciplines use these differently though others may use interchangeably. (2x)

Concern about the future of the 1915c waiver. (1x)

2-Service Providers for Seniors

Interest in assuring use of a person-centered assessment tool that primarily serves to determine individual needs, not just right-size services. (1x) Suggestion on ways to make the responses less "black and white" to capture a better understanding of the individual. (1x)

Encouraged that 1915(i) might actually be able to serve some people that fall through the cracks right now who don't meet nursing facility level of care. (1x)

Adding more people because there are no caps; something will have to give. Concern about this unknown. (1x)

Need for services expressed for the large population of individuals with ADRD that don't meet nursing facility level of care. (1x)

3-Service Providers for Individuals with Behavioral Health Diagnoses

Need to improve coordination and comprehensiveness of care for people who have a complexity of issues that don't fit one category, e.g., I/DD and mental health. (1x)

Need to focus on things that stabilize individuals: supported employment, supportive housing, plan of care specific to the individual's needs (Maslow's hierarchy of needs) (1x)

Provider encouraged the need for a small group of behavioral health providers that could provide input into the State's plans re. the SMI population given that historically this population has not received the same level of service as other populations. (1x)